



daisy.

COMMUNICATIONS

## What is Daisy Hosted Voice?



### Improve flexibility and productivity across your business with a cloud-based phone solution.

Daisy Hosted Voice is a fully hosted cloud-based phone system that provides an extensive range of fixed and mobile telephony capabilities all through an easy-to-use web portal. This modern phone system enables you to make and receive calls over the internet, meaning business can go wherever you take it.

Choosing a hosted system means choosing a system that is fully managed for you, saving you time and money on administration. Staying connected to your employees and your customers has never been easier. Keep reading to learn more about Daisy Hosted Voice and how it could benefit your business.

#### Complete communications package

Daisy Hosted Voice combines handsets from several manufacturers and an easy-to-use web interface to provide a cheaper, more flexible alternative to the traditional phone system. It also helps improve your business' productivity and image through seamless integration with well-known CRM systems and "softphone" features that present highly professional communications with minimum effort.

#### Full service and support

We understand that making the jump to new technology can be daunting. That's why our UK-based support team is here for you every step of the way from on-site installation to training, so all you have to do is sit back and get accommodated with your new phone system. Full support including product training, number porting, provisioning and 24/7 assistance is provided, giving you complete peace of mind.

#### Work smarter

Save money and empower your business with extremely competitive on-net rates over a business-grade network. Daisy Hosted Voice is perfect for home-workers, fast-paced environments, and even staff who need to work from different locations. Its clever features ensure you never miss a call and enable you to deliver a superior customer experience, regardless of business size, location, or even industry.

#### Suitable for any sized business

DHV is suited to businesses of all sizes, providing the flexibility to meet any necessary changes. Unlike a traditional phone system, DHV can be scaled to easily accommodate new hires that require a connection quickly. It is cloud-based and accessed through a web-based portal so there are no maintenance costs and, with minimal capital outlay, it's a reliable and proven service no matter your business size or sector.

### Unrivalled quality and resilience

Call quality, as with any communication system, is dependent on the underlying access available. When paired with a reliable internet connection, DHV can deliver great voice quality and in the unlikely event of disruption to your network, you can easily route calls to a mobile device or pick up where you left off at the nearest Wi-Fi point.